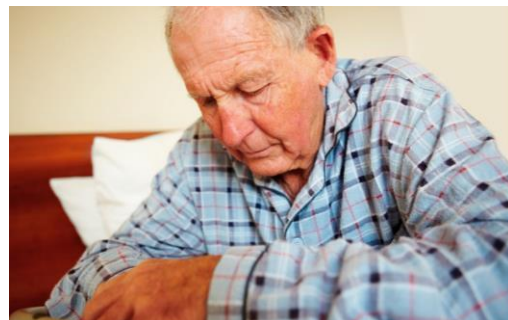




### **Serving Retirement Homes:**

#### **Behavioural Supports Ontario (BSO) Responsive Behaviour Specialist (Retirement Homes)**

As a part of the HNHB LHIN's Behavioural Supports Ontario (BSO) Strategy, the Responsive Behaviour Specialist (Retirement Homes) supports residents with cognitive impairment and responsive behaviours\* in retirement homes.



#### **Who does the BSO Responsive Behaviour Specialist (Retirement Homes) serve?**

- Clients staying in retirement homes in the Hamilton and Burlington areas who have cognitive impairment and responsive behaviours.

#### **How can the BSO Responsive Behaviour Specialist (Retirement Homes) help?**

The BSO Responsive Behaviour Specialist (Retirement Homes) collaborates with clients, families, retirement home staff, and community partners to:

- Understand the triggers of, and strategies to manage, responsive behaviours using information gained from comprehensive assessments, including standardized tools and unstandardized observations.
- Evaluate recommended strategies to inform the development of a care plan that enables safe and effective management of responsive behaviours in the retirement home setting.
- Recognize opportunities for other services to assist clients, and facilitate referrals as appropriate
- Identify specific educational opportunities for retirement home staff around individual residents, and explore ways of meeting these educational needs

#### **\* What are Responsive Behaviours?**

- Any behaviour that is in response to a real or perceived stimulus and may result in increased risk for the client or others.
- The behaviour may present a challenge to receiving appropriate care or co-existing with others.
- Responsive refers to the fact that many of these behaviours could respond to appropriate and timely interventions, and may be occurring as a result of an unmet need or desire that can no longer be communicated.

#### **How to refer to the BSO Responsive Behaviour Specialist (Retirement Homes)**

Complete the First Link® referral form available at  
[http://hnhb.behaviouralsupportsontario.ca/134/Healthcare\\_Professionals\\_-\\_Tools\\_and\\_Resources/](http://hnhb.behaviouralsupportsontario.ca/134/Healthcare_Professionals_-_Tools_and_Resources/) then fax to 905-529-3787

**Learn more about BSO in the HNHB LHIN: [hnhb.behaviouralsupportsontario.ca/](http://hnhb.behaviouralsupportsontario.ca/)**